

Large Item Pick Up: Overland Park no longer provides large item pick up every other year. However, there is an ordinance that entitles each resident to one free pick up annually. Please see Waste Management's response to that requirement below:

**Per the Overland Park ordinance, each resident is entitled to one free pickup annually. We have set up our adherence to the ordinance at one free pickup each calendar year of up to two (2) non-hazardous items.**

We are allowing each individual resident to call in to request theirs when they have the item(s) to have picked up.

Residents can call **800-964-8988** when they wish to schedule. The automated phone system will offer a menu of call types, they advise 'schedule a pickup'. Residents provide their address but when asked for an account number or customer ID, simply state that I do not have one. After confirming the address, the caller will be transferred to a live agent.